

# Taylor Report

N1831 State Highway 13, Medford, WI 54451 • 715-678-2411 • [www.taylorselectric.org](http://www.taylorselectric.org)



SEPT. 2025

## WHAT WOULD YOU DO IF YOU ENCOUNTERED A DOWNED POWER LINE?

While typically not an everyday occurrence, overhead power lines, green boxes such as transformers and junction boxes or other electrical equipment can become damaged due to storms, fires, car accidents, animal interference or from cars slipping off the road, for example.

***(Spoiler alert. Do not do any of these things.)*** If you were in an accident involving a downed overhead power line, would you get out of the car and run? If you saw a car accident involving a downed line or damaged green box, would you run to the scene to help? If you saw a downed line across a road, would you approach it or try to move it?

**Any of these actions can cause serious injury or electrocution (death).** Downed lines and other damaged equipment can energize the ground, nearby people and objects. Never go near a downed power line or try to move it with an object. Electricity can jump from a wire or object to you to find the quickest path to ground.

The safest place to be after an accident involving a downed power line is inside your vehicle or cab. Unless your vehicle is on fire or giving off smoke, here is what you should do:

1. Stay inside your vehicle or cab.
2. Call 9-1-1 and report that there are downed or damaged powerlines.
3. Try to remain calm.
4. Wait for the utility crew to arrive to deenergize the power.
5. Do not get out until someone from the utility says it is safe to do so.

If you must get out of the vehicle because it is on fire, cross your arms over your chest and make a clean, solid jump out, then intentionally hop with your feet together as far away as you can. If you are unable to make solid hops, shuffle with your feet close together.

When you exit, do not touch the vehicle and the ground at the same time. You could become electricity's path to ground from touch potential (touching something energized and the ground at the same time).

Hopping helps avoid step potential (placing each foot at a different voltage). When electricity escapes into the ground, it is likened to ripples in a pond, with each ripple representing a different voltage.

To learn more about electrical safety, visit [safeelectricity.org](http://safeelectricity.org).

### Don't Become Electricity's PATH TO GROUND



When electric utility equipment becomes damaged, the ground and objects can become energized.

If you are in a situation where there could be downed power lines or a damaged pole, guy wire or padmount transformer (green box), **know what to do to save your life and the lives of others:**

#### CAR ACCIDENT



Stay inside your vehicle or cab since the ground or objects could be energized.

Call 9-1-1 and report that there are downed or damaged power lines or a dislodged green box.

Wait for the utility crew to arrive to deenergize the power.

Do not exit until someone from the utility says it is safe to do so.

#### ONLY EXIT IF THE VEHICLE IS ON FIRE

Cross your arms over your chest and make a clean jump out.

Do not touch the vehicle and the ground at the same time.

Make solid hops with your feet together as far away as you can.

Do not return to the vehicle.



#### IF YOU ARE A BYSTANDER

Do not approach the scene to try and help.

Stay at least 50 feet away and do not lean on or touch anything, including fences or guardrails.



Learn more at:  **Safe Electricity.org®**

### Watch your October Bills for Capital Credit Retirements

For all active accounts, capital credit retirements totaling \$200.00 or less will be applied to your electric bill. If the amount exceeds \$200.00, a check will be issued. For inactive accounts, a capital credit check will be mailed to the last known address on file.

# MANAGE YOUR ACCOUNT WITH SMARTHUB

Your life is busy and managing your account can feel complicated, but with our SmartHub mobile app and web portal it won't be. Save time and money by managing your account anytime from anywhere.

## HOW CAN SMARTHUB HELP YOU CONTROL YOUR ACCOUNT?

Our SmartHub mobile app and web portal will keep you informed and will show you where to save time and money on your bills.

**Billing & Payments:** No more waiting for your bill to arrive in the mail, access your bill at anytime from anywhere. Save time with easy payment options to avoid late fees and service interruptions.

**Alerts & Notifications:** Stay informed on important account events via email or text messages. Receive the information you need to make the right decisions about your account.

**Paperless Billing:** What if you could save some time and a

tree at the same time? Activate SmartHub paperless billing, an eco-friendly way to instantly access your bill.

**Usage Monitoring:** Worrying about usage or surprising bill amounts can be stressful. With access to this information, you can be in control and make decisions that can help reduce your bill.

SmartHub gives you complete control over your account by giving you the tools that deliver the right information at the right time so you can make the right decisions about your account.

## WHAT DO YOU NEED TO REGISTER FOR SMARTHUB?

You will need an email address and your account number. You can find your account number on your bill. Simply go to TEC's website at [www.taylorellectric.org](http://www.taylorellectric.org) and click the "Manage my Account" link to sign up or scan this QR code for your mobile app download.



## Board Report – JULY 2025

- Approved June disbursements totaling \$332,565. 15 new member applications, and June 2025 construction in the amount of \$75,576.
- Reviewed financial results for June with \$310,747 Operating Margins and \$370,222 Total Margins year to date.
- There were 14 outages in June, with an average YTD outage time per meter of 0.1591 hours.
- Three applications for discounted early retirement of capital credits to estates were approved with total capital credits of \$10,868 to be paid out at the net present value of \$4,060.
- 25 delinquent accounts were processed for collection following the July 20th due date. The total amount owing on these accounts is \$9,856.
- Other topics covered included follow up on the Annual Meeting, policy updates, demand billing, donation requests, upcoming meetings, and DPC activities.

## Celebrate October Co-op Month with us!

## TEC MEMBERS, WE APPRECIATE YOU

Join us Saturday, October 11<sup>th</sup> from 10 am to 1 pm at the Centennial Community Center, Stetsonville, WI. Family fun including face painting, petting zoo and more! Lunch will be served during this time. Packer Calendars, while supplies last!

OCTOBER CO-OP  
MONTH!

FAMILY FUN DAY,  
SATURDAY, OCTOBER  
11TH